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"I had already decided to collect my new Audi from the factory in Neckarsulm, Germany when I started to go through the pile of registration and VAT clearance forms kindly sent to me by DVLA. Flying to Germany and picking up the car is nothing compared to the stress of completing all the formalities when importing a brand new LHD vehicle.

Charles was extremely helpful from the very beginning, and it took me and my wife less than 2 hours to opt for his UK registration service. Instead of chasing all the bureaucrats with my temporarily German registered car, Charles did all the nasty paperwork while I just had to scan my documents at home and do some internet banking. Well, once I had to visit the post office for a registered letter... Plates and all paperwork was delivered earlier than promised, and I guess I was the first one in the UK to start driving with '08' plates. There were a number of things done by Charles that I would have never been able to realise myself, such as pre-allocation of the registration mark so that I could use all insurance comparison sites to obtain the required insurance cover (very few companies offer cover without a UK registration mark).

Furthermore, at times of depreciation of the Sterling, by paying the VAT (relevant for new vehicles only) before it was actually required he was able to use the date of invoice as the date determining the currency exchange rate for the VAT payment, which not only saved me more money than his fee was but also speeded up the refund of the German VAT by a month or so.

For all the help provided, his fee was very reasonable. Should I buy another car abroad, I will definitely use his services again."

Oula J. (Hampshire)

#### Comments

Direct contact (e-mail & telephone) details are available on request.

#### BASIC VEHICLE DETAILS – Ref. 'A7'

AUDI Q7 3.0 TDI

Five Door SUV / Estate

2967 cc Diesel – 176 kW

Automatic Transmission

Fuel 9.8l/100 km Average (29.0 mpg)

CO<sup>2</sup>: 260 g/km

Left Hand Drive (LHD), Full European Specification

Colour: Grey

1st Registration: 1st March 2008 (08 Reg.)

Mileage: Factory Collection - Brand New